

Country Week Tennis 2025 Home Host Provider

FAQs

What does Home Hosting mean?

Most commercial accommodation facilities book out for these events each hosting year. The Home Hosting program enables more visitors to come to Country Week tennis by securing private accommodation within town.

Home Hosting is when locals offer a room/s in their home to visitors for the tennis tournaments. The bedroom might have an ensuite or have shared bathroom facilities. Locals might also have a granny flat, a unit or indeed their whole house that they can let out to visitors. Home Hosts are not expected to entertain or drive guests.

Enquiries will be directed to the Home Hosting page on the www.visitswanhill.com.au website and the Swan Hill Region Information Centre, but the decision to take a booking lies directly with the hosts.

What do I have to provide?

Home hosts provide a room/s and or house/unit and offer:

- a safe, clean bed, bathroom facilities and home environment
- all linen including sheets, blankets/doonas and towels for guests' stay
- property access details

Home Hosts are not expected to entertain or drive their guests.

What requirements are there to register for home host?

- You need to own your property. You can't be a renter
- You must have insurance that covers public liability
- You must complete the Home Host registration form
- You must provide a safe, clean bed and home environment

Council recommends that the home owner obtain Landlord Insurance for the duration of stay to cover the property and contents. Most insurers offer this as a temporary policy with home insurance.

How much do I charge?

The cost is at the discretion of the home owner, no commission is payable to Council. You should decide on a cost per day rate, and whether you want to charge a bond or cleaning fee.

We do ask for an indicative price range on the application, this is so we can better promote your property.

Is there a minimum night's stay?

There will be a minimum two nights stay, but they might stay for up to five nights if that is suitable, please nominate how many nights you are available on the Home Host Application Form.

What about cancellations?

We suggest that you decide what is an acceptable cut off point for cancellations and that you provide future guests with a written policy on potential charges resulting from cancellations. It is your responsibility to relay this clearly to your applicant.

Swan Hill Rural City Council will not be involved in any cancellations and is not responsible for any loss from either party in the event of a cancellation.

Do you have to be home to Home Host?

No, you do not have to be home to Home Host. You can rent out your whole house and go away for the week or you can let out a room/s in your house – you do not have to be home when the guest is there (that is your choice).

Do you do a home site inspection?

Staff members from Swan Hill Rural City Council will be in contact to organise a mutually suitable time for a site visit. They will be able answer any of your questions during this time.

How do people book?

People will go to the Home Hosting page of the www.visitswanhill.com.au website or contact the Swan Hill Region Information Centre. The Information Centre staff will obtain interested parties contact details and provide this to the respective Home Host. You can choose to accept or refuse guests and once a booking occurs your listing will be removed from the website.

It is at the Home Host's discretion and cost if they wish to conduct any pre-checks (ie police check) prior to accepting a booking.

How do I get paid?

You will be responsible for organising payment with your guest.